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Contact CEH NORA team at  
[noraceh@ceh.ac.uk](mailto:noraceh@ceh.ac.uk)

1 **Creating a biodiversity science community: Experiences from a European Network of Knowledge**

2 Esther Carmen<sup>1</sup>

3 NERC Centre for Ecology and Hydrology, Edinburgh, UK

4 Carsten Nesshöver

5 UFZ Helmholtz Centre for Environmental Research, Department for Conservation Biology, Leipzig, Germany

6 Heli Saarikoski

7 SYKE, Helsinki, Finland

8 Marie Vandewalle

9 UFZ Helmholtz Centre for Environmental Research, Department for Conservation Biology, Leipzig, Germany

10 Allan Watt

11 NERC Centre for Ecology and Hydrology, Edinburgh, UK

12 Heidi Wittmer

13 UFZ Helmholtz Centre for Environmental Research, Department for Environmental Politics, Leipzig, Germany

14 Juliette Young

15 NERC Centre for Ecology and Hydrology, Edinburgh, UK

16  
17 **Keywords:** Science-policy interfaces, European research, biodiversity, IPBES, Network of Knowledge

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<sup>1</sup> Corresponding author: Esther Carmen, NERC Centre for Ecology and Hydrology, Bush Estate, Edinburgh EH26 0QB, UK, [esther.carmen78@yahoo.co.uk](mailto:esther.carmen78@yahoo.co.uk)

## 19 **Highlights**

- 20 • Evaluation of an initiative to bring together knowledge to inform decision making
- 21 • Identifies challenges and tangible options for improvement
- 22 • Benefits from broadening and organising knowledge communities are recognised
- 23 • Coordinated action, new methods and behaviour change is required
- 24 • Facilitating knowledge exchange can build capacity to bring knowledge together

25

## 26 **Abstract**

27 As biodiversity continues to decline despite our increased knowledge of the drivers and  
28 consequences of biodiversity loss, much of the current focus is on strengthening interfaces between  
29 biodiversity knowledge and policy-making. While many of the challenges associated with science-  
30 policy interfaces are well known, what is less well studied is the more specific issue of how to  
31 integrate the broad range of knowledge relating to complex issues such as biodiversity and  
32 ecosystem services, to inform decision-making at regional and global scales. Based on a formative  
33 evaluation of the development of a European Network of Knowledge on biodiversity and ecosystem  
34 services, we identify key themes to build a broad biodiversity science community capable of  
35 developing integrated knowledge to inform decision-making. Based on these findings we outline  
36 future steps for the successful integration of knowledge in decision-making at the European, and  
37 also the global scale, in particular the Intergovernmental Panel on Biodiversity and Ecosystem  
38 Services (IPBES).

## 39 **Introduction**

40 Our understanding of the causes and consequences of biodiversity loss has greatly increased but  
41 despite this biodiversity has continued to decline (GBO3 2010, Liu et al. 2011) resulting in the  
42 recognition that new approaches are needed (Butchart, Walpole et al. 2010).

43 Many of these approaches have focussed on the apparent disconnect between science, decision-  
44 making, and sustainable management, but often continue to follow the 'linear model' of transferring  
45 facts to solve problems as perceived by policy-makers (Young et al., 2014). Such a model has a  
46 number of drawbacks, including potential mismatches with user needs or concerns, ill-adapted or  
47 untimely communication means and lack of engagement of key knowledge holders (Vogel et al.  
48 2007, Young et al., 2014, van den Hove, 2007). The model fails to realistically capture the complexity  
49 of both science and policy, ignoring the socially constructed nature of knowledge (Cash et al. 2006).

50 Complex and broad issues around biodiversity encompass a wide range of values and knowledge  
51 (Young et al., 2014), which can make understanding and two-way communication problematic  
52 (Rothman et al. 2009) and are unlikely to lead to simple 'solutions' (Laurance et al. 2012, Pielke  
53 2007, Stirling 2010).

54 The recognition of the complexities of both science and policy processes, and the challenges  
55 associated with the linear model have led to an increasing focus on strengthening interfaces  
56 between science, policy and society involving a process of knowledge sharing and co-production for  
57 mutual benefit (Spierenburg 2012, van den Hove 2007, Young et al. 2014, Fazey et al 2012). One key  
58 part of this process involves bringing together different knowledge types and forming a broad  
59 knowledge community. Integrating this social dimension of biodiversity has the aim not only of  
60 better informing decision-making (Adams and Sandbrook 2013) but importantly of initiating changes  
61 in behaviours (Sarrki et al. 2013). This has been the backdrop for the development of the  
62 Intergovernmental Platform on Biodiversity and Ecosystem Services (IPBES) (Koetz et al. 2012),  
63 which was created in 2013.

64 The broad challenges of science-policy interfaces are well understood, as are issues over the  
65 institutional design of intergovernmental science-policy initiatives such as IPBES (Vohland et al.  
66 2011, Koetz et al. 2012). However, what is less well studied is the more specific issue of how to best  
67 bring together relevant knowledge types to develop more joined-up large-scale approaches  
68 involving a process of coproduction with the aim of informing decision making on biodiversity and  
69 ecosystem services.

70 The concept for a Network of Knowledge (NoK) was outlined in an interactive workshop in May 2009  
71 involving 80 experts from across Europe (EPBRS 2009), which led to the development of a proposal  
72 to the European Commission to explore turning this concept into practice. Building on existing  
73 knowledge transfer structures the NoK aimed at developing a joint community of interest and  
74 facilitating the interaction between knowledge holders and knowledge users by establishing  
75 transparent and rigorous procedures to bring together and organise knowledge whilst balancing the  
76 need for credibility, relevance and legitimacy (CRELE) (Cash et al. 2003, Sarkki et al. 2013). Led by a  
77 consortium of researchers involved in major networks of biodiversity expertise in Europe and with  
78 wide experience in interdisciplinary biodiversity research and science-policy interface work on the  
79 national, European and international scale, in 2011 a pilot European Network of Knowledge (NoK) on  
80 biodiversity and ecosystem services was developed and tested. The aim of this was to bring together  
81 all relevant forms of knowledge to answer specific questions jointly formulated with decision makers  
82 and other knowledge users. This involved a two-way, open consultation with a range of knowledge

83 holders and knowledge users from across Europe encompassing research institutions, existing  
84 networks, practitioners and decision makers from different governance levels. Although peer  
85 reviewed science was recognised by participants of the NoK as a key knowledge source, biodiversity  
86 knowledge was defined more broadly, involving knowledge from a wide range of sources including  
87 field, local and indigenous knowledge, grey literature and knowledge in languages other than English  
88 (KNEU consortium 2014). Thus, a key part of developing the NoK was the ability to bring together  
89 the diversity of actors holding and using knowledge on biodiversity and ecosystem services.

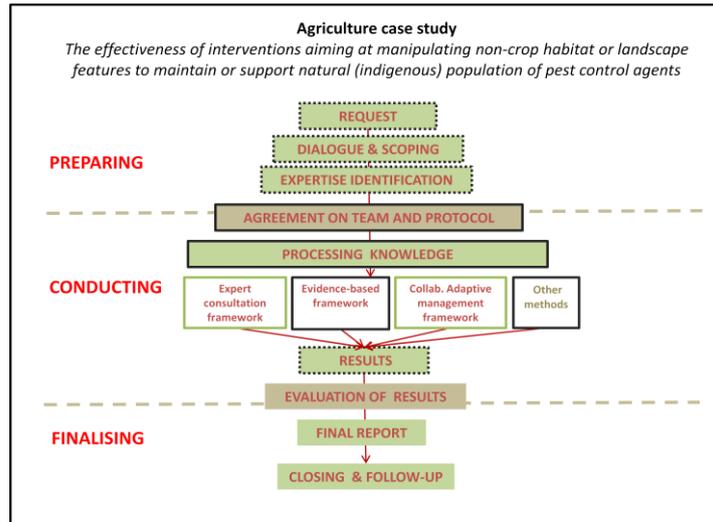
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91 Through a series of participatory workshops the NoK developed a procedure to respond to requests  
92 for knowledge that included three key phases: preparing, conducting and finalising (see Figure 1  
93 below). The preparing phase involved a dialogue and scoping process between the decision maker  
94 requesting knowledge from the NoK (the requester) and knowledge holders to define the  
95 requester's needs and identify appropriate methods to respond to these needs – this phase aimed to  
96 increase the relevance of the question, methodology and subsequent response. The conducting  
97 phase involved the establishment of an ad-hoc working group made up of experts based on the  
98 methods chosen and the expertise needs identified. The role of this group was to gather, evaluate  
99 and use the knowledge available from a range of sources to meet the needs of the requester – this  
100 phase aimed to increase the credibility and legitimacy of the knowledge produced. The finalising  
101 phase involved a review process by a broad range of both knowledge holders and knowledge users  
102 to ensure the outputs were of sufficient quality, relevance and understandable by all concerned –  
103 this final phase aimed to strengthen the relevance and credibility of the NoK outputs.

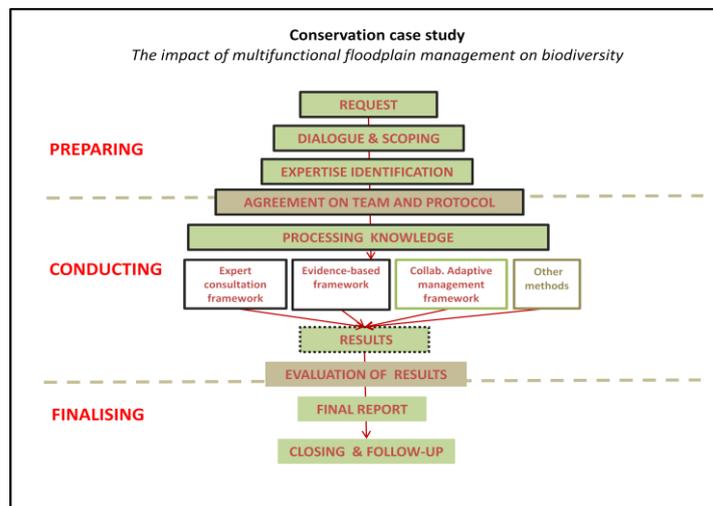
104 The NoK tested the above procedure using three case studies initiated and designed by the  
105 coordinators to assess different components of the NoK. The 'conservation' case study had a policy  
106 requester and focused on a policy driven issue, whilst the 'marine' case study was science driven,  
107 and the 'agriculture' case study had a mixture of both. In practice each one tested different parts of  
108 the NoK, with different people from different fields of expertise involved and different methods  
109 applied. The phases developed for the Nok and the different components of the NoK tested in the  
110 three case studies are outlined in figure 1 below.

111 **Figure 1: Phases developed and tested to conduct a detailed knowledge analysis for policy**  
112 **requests**

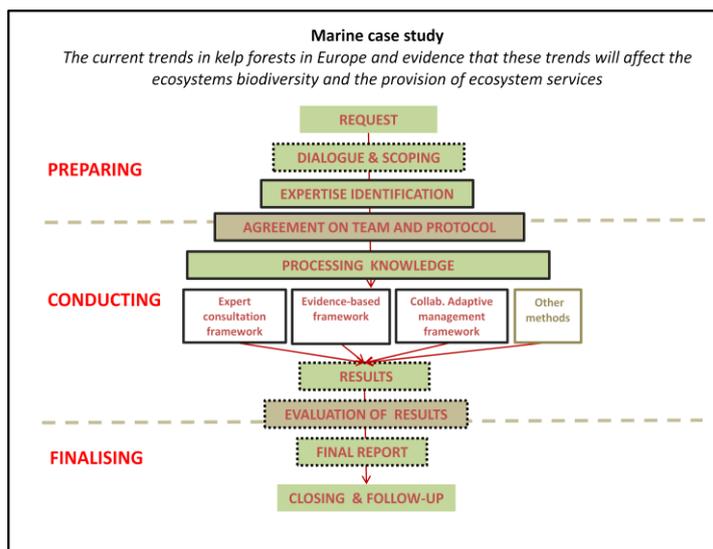
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116

Key: Tested Partially tested

117 The process of developing and testing the NoK was accompanied by a formative evaluation of the  
118 case study processes and outcomes, as well as the general NoK process. A formative evaluation  
119 differs from other types of evaluation in so far as it involves an ongoing process of evaluation during  
120 the development of a programme or intervention. Whereas summative evaluations examine  
121 effectiveness against stated objectives and are therefore conclusion orientated, formative  
122 evaluations focus on improvement and are action orientated. The formative evaluation approach is  
123 helpful to clarify goals, understand the nature of implementation processes and how they come  
124 together in practice and identify outputs and outcomes from the process (Clarke and Dawson 1999).  
125 This enabled an iterative, dynamic approach with information feeding back in to directly contribute  
126 to the development of the NoK and build a more robust, practical process. The aim of the evaluation  
127 was to carry out i) an assessment of the process of setting up a NoK; ii) an evaluation of the process  
128 of carrying out case studies; iii) an evaluation of the outputs and outcomes of the case studies and  
129 iv) a detailed analysis of the difficulties encountered and how they were overcome. With this study,  
130 we aimed to support the development of the NoK, but also to further specify the challenges of SPIs  
131 on biodiversity and ecosystem services and other complex topics. The results of this formative  
132 evaluation, following a brief explanation of the methods used, are presented here. This empirical  
133 evidence highlights key themes for bringing together and transmitting existing knowledge into  
134 decision-making processes.

135

## 136 **Materials and methods**

137 As highlighted in the introduction, while the NoK had the overall aim of improving the science-policy  
138 interface on biodiversity and ecosystem services, the key objective within this aim was to better  
139 bring together a range of relevant knowledge, or in other words a range of different actors holding  
140 and using knowledge across Europe. Specifically, the development of the NoK was responding to a  
141 current lack of an inclusive enabling environment of better structured interactions that  
142 acknowledges the roles of existing knowledge holders in biodiversity science-policy interface across  
143 Europe (KNEU Consortium 2014). The focus of this evaluation therefore was the ability to bring  
144 together different actors and their knowledge, as a key factor towards strengthening science policy  
145 interfaces. The literature best suited to provide the most relevant theoretical framework for the  
146 evaluation was therefore based on criteria from the literature on public participation and  
147 stakeholder engagement in the field of environmental management (Rowe and Frewer 2000, Beierle  
148 and Konisky 2001) (see Table 2) which recognises the inseparable link between people and  
149 knowledge (Fazey et al 2012). This formed a baseline to evaluate who was engaged in the NoK, how

150 they were engaged (in terms of integrating knowledge), and the social and environmental outcomes  
 151 of their engagement.

152 The main method of data gathering was 75 semi-structured interviews (Table 1) guided by, but not  
 153 restricted to, the evaluation criteria. Interviewees were selected to include participants in the  
 154 project who were involved in developing and/or testing the process and participants who advised or  
 155 actively contributed to the process, from different areas of expertise, professions and from different  
 156 geographic locations in order to capture a wide range of perspectives and opinions on the process.  
 157 The testing of the NoK in the three case studies predominantly focused on different aspects of the  
 158 preparing and conducting phases of the NoK, with only the conservation case study examining a  
 159 policy driven issue with a specific requester from the policy community. A number of interviewees  
 160 were able to provide both a knowledge holder and user perspective, for example participants with a  
 161 background working in or with policy communities. Informed consent was obtained prior to data  
 162 collection and confidentiality was emphasized and maintained throughout data analysis to help  
 163 encourage participants to openly share their views with the interviewer. This included consent to  
 164 record interviews for transcription, keeping interviewer-related error to a minimum (Bryman 2004).  
 165 Focus groups were used during the later phases of the evaluation involving new and existing  
 166 participants in the evaluation from the marine and conservation case study expert groups to explore  
 167 in more depth some issues which had been raised earlier in the evaluation (Burnham et al. 2004) and  
 168 included a process of respondent validation on initial findings (Bryman 2004). This combination of  
 169 methods was complementary (Arksey and Knight 1999) and provided a depth of understanding  
 170 through contextual accounts from different people within the situation being evaluated (Rubin and  
 171 Ruben 2005).

172

173 **Table 1.** Number of interviews conducted in each phase of the evaluation

<b>Evaluation phase</b>	<b>Phase timing</b>	<b>Code</b>	<b>Number of evaluation participants</b>	<b>Perspective</b>	<b>Total</b>
<b>Developing the NoK</b>	15 <sup>th</sup> March 2012 – 2 <sup>nd</sup> July 2012	P1.1 – P1.24	2	Central European development workshop	24
			4	Northern European	

				workshop		
			1	Coordinator		
			2	Southern European workshop		
			10	Development conference		
			5	Client advisory group of potential knowledge users		
<b>Testing the NoK</b>	9 <sup>th</sup> July 2012 – 13 <sup>th</sup> March 2013	P2.1A - P2.9A (Agriculture case)	8	Case study expert group	36	
			1	Coordinator		
		P2.1C – P2.13C (Conservation case)	12	Case study expert group (7 individually interviewed, 9 in focus group with 4 contributing to both)		
			1	Coordinator		
		P2.1M – P2.14M (Marine case)	12	Case study expert group (3 interviews and 9 in focus group)		
			2	Coordinators		
		P2.1N – P2.12N (Non-participants)	16	Invited to participate in expert groups but declined		16

<b>Outputs and outcomes from the NoK</b>	18 <sup>th</sup> July 2013 – 23 <sup>rd</sup> August 2013	P3.1 –P3.13	4	Conservation case study expert group	13
			1	Conservation case study requester	
			6	Coordinators	
			2	Client advisory group	
<b>Number of participants interviewed</b>					75*
<b>Number of participants in focus groups</b>					18**
<b>Number participating in evaluation more than once</b>					9
<b>TOTAL NUMBER OF PARTICIPANTS IN EVALUATION</b>					84

174 \* 5 participated more than once (2 client advisory group members and 3 coordinators)

175 \*\* 4 focus groups participants were also interviewed

176

177 Analysis of the interview transcripts was undertaken using categorical coding. This involves a  
178 uniform set of categories which are systematically and consistently used to organise the data  
179 (Mason 2002). Data were initially sorted into these categories which were based on the evaluation  
180 criteria and then further categorized into positive and negative statements based on participants'  
181 experiences (Saldana 2009) and suggestions for improvement to move beyond criticism of past  
182 efforts (Young et al. 2014). Thus, the first stage of analysis used a more deductive approach, using  
183 predefined categories to describe the data. The analytical process involved a continuous process of  
184 cross checking data with the category definitions to ensure consistency (Ritchie et al. 2003). During  
185 this analytical process it became clear that some aspects of the data related to more than one  
186 category, thus highlighting links between categories (Ritchie et al. 2003). Furthermore, some  
187 evaluation criteria were not perceived as the most important from the perspective of the  
188 interviewees and therefore some categories were not well represented in the data, for example cost  
189 effectiveness and conflict resolution. As a result criteria were grouped into themes to represent the  
190 data more accurately (Silverman 2005) and links between the themes identified to better  
191 understand connections between different components of the NoK. This more inductive approach  
192 helped move beyond descriptions of the data towards a more theoretical understanding of the data  
193 through the analytical process (Richards 2005).

194

195 **Results**

196 The themes identified in the analytical process, how they relate to the evaluation criteria (see Table  
 197 2), and the links between them are described in this section.

198

199 **Table 2.** Key themes grouping sets of criteria

<b>Evaluation criteria</b>		<b>Themes identified in analysis</b>
<b>Representativeness</b>	Including people from different perspectives, backgrounds and cultures	<b>Inclusiveness</b>
<b>Conflict resolution</b>	Addressing competing knowledge claims and factual controversies	
<b>Openness</b>	Discussing issues freely	<b>Communication</b>
<b>Transparency</b>	Understanding decision-making in the NoK	
<b>Information flow</b>	Providing information to participants	
<b>Dialogue</b>	Exchanging information between participants	
<b>Cost effectiveness</b>	Using resources effectively and efficiently	<b>Policy usability</b>
<b>Quality assurance</b>	Ensuring accuracy, validity and reliability	
<b>Policy usability</b>	Meeting the needs of the requester	
<b>Influence</b>	Contributing to decision-making in the NoK	
<b>Self organisation</b>	Allowing participants to decide how to contribute	<b>Capacity-building</b>
<b>Capacity building</b>	Facilitating learning, changes in attitudes, behaviours and actions	

200

201 **Inclusiveness**

202 The first theme highlighted in the evaluation was the degree to which different groups were  
203 included in the planning and implementation of the NoK. Interviewees acknowledged that  
204 biodiversity-related scientists were well represented in all aspects of the design and testing of the  
205 NoK. Social scientists and practitioners, particularly those working on science, policy and society  
206 interfaces were identified by interviewees as key for designing and implementing processes to  
207 organise and transfer knowledge through a NoK. Interviewees also considered the involvement of  
208 people working closely with or within policy communities as important in better understanding  
209 policy needs, highlighting a link between inclusiveness and policy usability themes. Skills such as  
210 effective communication, facilitation and negotiation were highlighted as vital to coordinate the  
211 interactions between groups of scientists, practitioners and policy makers in the process. Ensuring  
212 the inclusion of groups beyond the scientific community was seen by one interviewee as “quite [the]  
213 opposite of the usual ‘ivory tower’ of scientists” (P1.6). Although these different groups were  
214 perceived to bring with them different, but valuable, sources of knowledge interviewees sometimes  
215 felt unable to contribute their knowledge as one practitioner commented that he “could tell the  
216 moment I raised it [an issue in the question being asked] we were too far down the line [...] it was a  
217 waste of time [...] it was a frustration” (P2.1A). Furthermore interviewees perceived that peer  
218 reviewed knowledge was favoured over other forms of knowledge. This led one practitioner to  
219 comment that “one thing that perhaps slightly irritated me was [...] there is a huge amount of  
220 knowledge that is held by agencies and government departments, NGOs [...] but that side of it  
221 seemed to be largely ignored [...] and more emphasis was put on the value of academic papers as  
222 providing the ultimate reference point” (P2.3A). Interviewees criticised a lack of awareness in the  
223 NoK of methods and techniques to use different types of knowledge, such as local, traditional and  
224 indigenous knowledge, as well as scientific knowledge. This was perceived by interviewees as  
225 potentially resulting in a continuation of attitudes of a hierarchy between groups and knowledge  
226 types. However, when other groups, expertise, skills, knowledge sources and perspectives were  
227 included in the NoK this was seen by many interviewees as facilitating more holistic information  
228 flowing from the NoK to policy but also to feed into the NoK. Furthermore, interviewees highlighted  
229 that greater representation of views and opinions could reduce the likelihood of conflicts and  
230 knowledge disputes. Indeed, one researcher commented that discussions involving a range of  
231 perspectives really “made everybody rethink their point of view and [the outcome] really made  
232 sense” (P2.4A). Interviewees therefore recognised the added value of bringing together different  
233 knowledge holders and knowledge types, however some interviewees felt frustrated that the NoK  
234 did not always achieve this in practice.

235 To bring these groups together effectively, interviewees acknowledged the importance of  
236 understanding their motivations to be involved in the NoK. This understanding was particularly  
237 important as engagement in the NoK, as in many other such initiatives, relied on non-financial  
238 incentives. The evaluation revealed that motivations were not uniform between or within groups.  
239 For example, although increasing the number of publications was a strong motivation for some  
240 scientists, it was not the only motivation. Participants highlighted opportunities to contribute their  
241 knowledge and work with and build new relationships with others within an interdisciplinary process  
242 as contributing to their willingness to engage. This highlights how establishing the NoK as  
243 interdisciplinary could motivate others to engage, thus helping the NoK be more inclusive as it  
244 grows. Furthermore, opportunities for skills development, gaining new technical knowledge about  
245 techniques, methodologies, stimulating new ideas and collaborations as well as being involved in a  
246 policy driven process also contributed to participants' willingness to engage. This highlights a strong  
247 link between inclusiveness and capacity building by facilitating a process of knowledge exchange  
248 with those engaged in the NoK, providing benefit at both individual and organisational levels.

249

#### 250 **Effective communication**

251 The second theme in the evaluation was communication, both within and outside the NoK.  
252 Interviewees held very different information needs and communication styles. For example, many  
253 scientists interviewed were satisfied with the way information was presented and discussed. Some  
254 individuals entering the process, as well as some practitioners, felt more information could have  
255 been provided to help them become better informed about the NoK procedures and goals whilst  
256 avoiding assumptions about understanding of scientific processes. Specifically on the perceived level  
257 of influence by participants in the Nok, some interviewees were unable to see if or how their ideas  
258 and discussions contributed to decisions and why some decisions had been taken which, in some  
259 instances, led to a feeling of frustration and even disengagement. As a practitioner participating in a  
260 design workshop explained "the group, it was not only me [...] felt like our things are not heard so  
261 we had a bit of a struggle to get our points through" (P1.11). Interviewees highlighted facilitation  
262 skills as being important to encourage the engagement of different groups in the process, but also  
263 that communication needed to be tailored to different audiences, highlighting a link between  
264 effective communication and inclusiveness. Furthermore, a close link between clear communication  
265 and transparency was identified by interviewees, which was perceived as a key aspect of building  
266 trust to help encourage individuals to contribute and promote the NoK more widely.

267

268 **Policy usability**

269 Interviewees stressed that the policy usability of outputs required better dialogue between  
270 knowledge holders and knowledge users broadly, and more specifically a NoK dialogue with the  
271 policy-maker requesting information throughout the knowledge organising process, in the early  
272 preparing phase, but also beyond. This was perceived by interviewees as helping to understand the  
273 requester’s needs, including what information they needed and how they would use it. Interviewees  
274 suggested that dialogue from the start of the process could have helped identify and frame a  
275 question from the initial request for mutual benefit, for example by using policy language and,  
276 importantly, linking biodiversity to wider socio-economic policy objectives. As one practitioner  
277 commented “you can talk about biodiversity until you’re blue in the face [...] it’s important to talk  
278 about biodiversity but linking it to [other issues] is crucial [for policy makers]” (P2.1A). Furthermore,  
279 interviewees stressed that requesting policy-makers may need to communicate outputs from the  
280 NoK to different types of audiences outside the biodiversity or scientific community. For example,  
281 one interviewee (a policy requester) highlighted that while scientific papers add weight to policy-  
282 makers’ argumentation, papers also needed to be translated by the NoK to influence policy  
283 audiences. The same policy requester identified the need for different targeted summaries to  
284 increase the likelihood of influencing different audiences. This highlighted a link between policy  
285 usability and effective communication.

286 In addition to including individuals with expertise in advising policy, shortening the time for  
287 knowledge to enter decision-making processes was suggested as a factor which could attract policy  
288 makers to engage with the NoK, however this may have trade-offs in terms of cost effectiveness and  
289 quality. For example, systematic reviews were perceived by some interviewees as comparatively  
290 resource intensive but ensuring a high level of credibility. This was highlighted as important for  
291 controversial issues, but may not be necessary for less contentious issues. A strong focus on policy  
292 relevance in the NoK may help balance the need to produce quality outputs in a timely way.

293

294 **Capacity building**

295 The fourth theme identified was the degree to which capacity building, self-organisation and  
296 learning were integrated in the NoK. Individual learning was identified by interviewees not only as a  
297 key motivation for engaging with the NoK but also as an outcome of the NoK. One interviewee with  
298 a background in policy commented that “having learned these techniques, I think we [when dealing

299 with controversial topics] could do that much better than we did it before” (P3.10). Another  
300 scientific participant stated that “I am so positive, I was really enthusiastic after this meeting [...] for  
301 me it was new and I really like it” (P2.4A) relating specifically to engaging with local knowledge  
302 holders following discussions about this with practitioners in the NoK process. Furthermore, other  
303 interviewees highlighted that they were already using new skills, understanding and knowledge  
304 gained in other aspects of their work. This highlighted the link between inclusiveness and capacity  
305 building through knowledge exchange.

306 To increase the influence of the NoK to achieve its objectives, interviewees suggested that learning  
307 needed to occur at both an individual and organisational level and that information should flow  
308 between the NoK and wider audiences, making stronger use of existing networks, projects and  
309 institutions as knowledge hubs and learning from other initiatives. For example one practitioner  
310 commented that using “local knowledge and engaging the public is [...] almost standard practice  
311 [outside Europe]” P2.1A.

312 Changing the way things are done was perceived as requiring not just new skills and technical  
313 knowledge from beyond the traditional boundaries of the biodiversity science community but also a  
314 more general change in attitudes and behaviours. As one practitioner commented this would help  
315 “involve stakeholders completely in the process, [otherwise] you have something which is essentially  
316 flawed and top down and doesn’t function” (P2.3A). This highlights the benefit of a more focused  
317 approach to knowledge exchange within the NoK to increase its capacity to bring together and  
318 organise knowledge to inform decision making but also to feed into knowledge development  
319 processes more widely.

320

## 321 **Discussion**

322 The European Network of Knowledge evaluated in this study had the ambitious aim of building and  
323 integrating the different forms of knowledge of a broad biodiversity community. During the  
324 formative evaluation, which examined the development and operationalisation of processes to bring  
325 together and organise this knowledge using criteria from the public participation literature, four  
326 themes were identified as being important in achieving this. These themes are summarised here and  
327 implications of our evaluation for other initiatives, for example IPBES, are identified.

328 Inclusiveness was perceived by interviewees as closely related to credibility and legitimacy by  
329 providing skills and knowledge to better understand and examine an issue and allowing diverging  
330 knowledge claims to be explored, thereby reducing the potential for later disputes and

331 controversies. This may be particularly important in a complex policy setting such as biodiversity  
332 issues, where a range of different policy sectors may be involved, often with different priorities. The  
333 limitations of a narrow focus on what counts as 'valid' and therefore relevant knowledge is also  
334 being emphasised in the debates about the development of IPBES. This is also identified as a one of  
335 the lessons to learn from the IPCC in so far as this may overshadow the importance of including  
336 other knowledge holders and in turn undermine the potential for innovation and spurring action  
337 more widely (Turnhout et al 2012). As this evaluation highlights, achieving this in practice requires  
338 an understanding of the different motivations to engage different knowledge holders and users from  
339 the start to frame questions and establish a process of co-production which delivers mutual benefit.  
340 This would help develop practices which demonstrate equitable value of different forms of  
341 knowledge and facilitate knowledge sharing more widely (Fazey et al 2012).

342 Closely linked to inclusiveness was effective communication, ideally working with communication  
343 specialists, to build legitimacy not only by bringing in and retaining knowledge holders (Rowe and  
344 Frewer 2005) by being open and transparent but also communicating outputs of knowledge  
345 gathering processes to groups with different information needs and communication styles (Young et  
346 al. 2014). This requires an understanding of relevant knowledge holders' and users' information  
347 needs and communication styles, and a long-term, adaptive, communication strategy. The role of  
348 facilitators was recognised by interviewees as important to help the flow of knowledge into the NoK  
349 and is also recognised as a key component in participatory dialogue more widely (Fazey et al 2012).  
350 The need to focus on policy usability from the very start of and throughout the process also requires  
351 regular dialogue with the requesting policy maker. Policy usability therefore links with the need for  
352 effective, targeted two way communication and inclusiveness and together these were important  
353 factors identified by interviewees in ensuring the policy relevance of questions, methods used and  
354 subsequent response. The inclusion of participants with an understanding of policy needs may help  
355 avoid 'drift' from developing policy usable outputs, whilst avoiding the process becoming policy  
356 prescriptive, highlighted as a concern relating to IPBES (Vohland et al 2011). A key factor in achieving  
357 policy relevance is linking the issue to wider policy issues when scoping the questions to be  
358 addressed, and using language adapted to policy audiences. Meeting the needs of policy requests  
359 aligns closely with the general ideas of trans-disciplinary research with its continuous exchange  
360 between science and society/policy and joint framing of issues throughout the research process  
361 (Jahn et al. 2012, Young et al. 2014).

362 The need for capacity building as a central component of a NoK was identified by interviewees as  
363 contributing directly to the credibility and legitimacy of the NoK processes, but requires resources in

364 terms of time and effort (Neßhöver et al. 2013). Individual learning through a process of knowledge  
365 exchange with others involved in the process enabled some participants to better engage with wider  
366 knowledge holders and users in other aspects of their work. Furthermore, by exploring the different  
367 motivations of participants through the evaluation this close link between inclusiveness and capacity  
368 building was also highlighted, for example the motivation to contribute and gain knowledge and  
369 skills by engaging in the NoK. This highlights the potential benefit of developing a core focus on  
370 capacity building for the NoK to facilitate the incorporation of new ideas into future activities in the  
371 NoK and more widely. Furthermore, existing behaviours and attitudes were highlighted as potential  
372 challenges for the sharing and bringing together of different forms of knowledge. This highlights a  
373 need for capacity building within science communities to help overcome an ingrained bias towards  
374 certain types of knowledge over others that may also limit the inclusiveness of a process (Adams and  
375 Sandbrook 2013). Although highlighted as a core element of IPBES (UNEP 2010), capacity building as  
376 a process of improvement has received only limited discussion so far in the literature (Koetz et al  
377 2012) and even less attention as a desirable outcome by participants engaging in science-policy  
378 interface activities.

379 The four themes identified as being important in building the NoK to better integrate different forms  
380 of knowledge were found to be closely interlinked, and were also closely linked to the credibility,  
381 relevance and legitimacy (CRELE) attributes identified by Cash et al (2003) and which have been used  
382 to examine science-policy interfaces more broadly (e.g. the IPBES, see Koetz et al 2012).

383 We identified many inter-linkages between our four themes and CRELE attributes. For example,  
384 improvements in one area communication is likely to have positive repercussions in terms of policy  
385 usability and inclusiveness and wider progress towards developing credible, relevant and legitimate  
386 processes, outputs and outcomes. These inter-linkages with CRELE also highlight potential trade-  
387 offs, as highlighted by Sarkki et al. (2013). For example, a policy request may need to be tackled  
388 quickly in order to ensure relevance and this may attract policy makers to engage with the NoK, but  
389 this may have trade-offs with quality and therefore jeopardise credibility. Within the NoK the level of  
390 detail required, time and amount of existing knowledge available (from anecdotal, expert-based  
391 knowledge to a large number of detailed data-based studies) will vary between requests. Thus, for  
392 example, focusing on policy usability may help achieve a balance with the degree of inclusiveness of  
393 knowledge and communication needed to meet the NoK's objectives. Flexibility and iterativity  
394 (Sarkki et al. 2013) should therefore be a key part of the NoK to improve the capacity of the NoK to  
395 adapt practices in a continuous process of improvement to manage these trade-offs. This would

396 also help develop a keen focus on processes to improve the credibility, relevance and legitimacy of a  
397 NoK and thus facilitate more effective outputs and outcomes.

398 We argue that merging and clustering the evaluation themes in this study with the CRELE attributes  
399 can contribute towards applying CRELE in practice to help strengthen science-policy initiatives more  
400 widely by highlighting the advantages of defining knowledge more broadly. As this evaluation  
401 highlights a focus on the public participation literature as a theoretical starting point was helpful to  
402 develop a better understanding of inclusive science-policy initiatives. Drawing on participation  
403 theory to select evaluation criteria enabled an in depth examination of key aspects (or themes) of  
404 the NoK linked to broader attributes for effective science policy initiatives, particularly legitimacy  
405 and credibility. Recent debates surrounding the development of IPBES are highlighting challenges for  
406 developing more inclusive processes, requiring coordinated action and flexibility to avoid  
407 undermining the credibility, relevance and legitimacy of this newly emerging institution (Hotes and  
408 Opgenoorth 2014, Turnhout et al. 2012). The key themes identified in this evaluation from public  
409 participation criteria further emphasise the interconnection between people and knowledge which  
410 is central for such science policy initiatives. Linking these themes with CRELE explicitly highlights how  
411 action to more broadly involve people and knowledge can contribute to strengthening these  
412 initiatives more widely.

413 Whilst we started from the public participation criteria to identify themes that could then be linked  
414 to CRELE attributes, we argue that in future evaluations it might be more helpful to develop a  
415 framework based on the four themes identified here (each of which are linked to CRELE attributes)  
416 and then breaking them up into criteria from the public participation literature. Firstly, inclusiveness,  
417 mainly linked to credibility and legitimacy, encompasses the two public participation criteria;  
418 representation, which relates to people, knowledge and skills; and conflict resolution, relating to  
419 how well discrepancies and controversies are addressed, for example from different knowledge  
420 sources. Secondly, communication, mainly linked to credibility, encompasses three public  
421 participation criteria; transparency; openness; and the multi-directional flow of information  
422 between all relevant actors, which merges information flow and dialogue from the original criteria.  
423 Thirdly, policy usability, mainly linked to relevance, encompasses three public participation criteria;  
424 effectiveness, including timeliness and cost; assuring and demonstrating quality; and policy  
425 specificity, which involves understanding the needs of policy makers and adapting the process and  
426 outputs for this purpose. As highlighted in both the introduction and methods, there was a greater  
427 focus in the NoK and the testing of the NoK on organising and collating knowledge rather than the  
428 subsequent use of knowledge – hence more of a focus on legitimacy and credibility than relevance.

429 However, whilst not tested in the NoK, and therefore impossible to evaluate in our study, we would  
430 argue that the criteria of conflict resolution, quality assurance, cost effectiveness and influence (all  
431 of which we found to be closely aligned with relevance) can and should help guide deeper  
432 examination relating to the exchange of knowledge with decision makers. Indeed, all but cost  
433 effectiveness were identified as contributing to the legitimacy of the NoK. Finally, capacity building,  
434 which is mainly linked to credibility and legitimacy, involves identifying and addressing gaps between  
435 aims and practice both structurally at the institutional level but also with actions and behaviours to  
436 facilitate better social interactions and flow of knowledge between relevant actors. Learning and self  
437 organisation to help harness the knowledge and skills of those involved in the NoK is an important  
438 part of this framework but a focus on institutional and individual learning and the interplay between  
439 these two levels is crucial. Policy influence also relates to capacity building, as knowledge flows into  
440 decision making processes and decision makers incorporate this knowledge into their activities,  
441 including engaging in future knowledge coproduction initiatives. However, decision making  
442 processes are dynamic and complex, involving knowledge coming together from different sources  
443 (Freeman 2011). Thus, arguably policy influence could potentially also be examined (as a theme/  
444 criteria) in its own right as the flow of knowledge within and from decision making processes.

445 Evaluations such as the one described in this paper, and our new proposed framework for future  
446 evaluations can help develop a greater understanding of the implications of design options (Chilvers  
447 and Evans 2009) and highlight some tangible areas to focus resources to strengthen the credibility,  
448 legitimacy and relevance of science policy interface processes and outputs.

449 This formative evaluation has moved beyond the theoretical (Mascia et al. 2003, Fox et al. 2006) by  
450 examining some of the issues in practice which are also being raised in discussion surrounding the  
451 development of IPBES. By examining practice this evaluation highlights manageable entry points to  
452 develop the capacity of knowledge-policy interfaces for the benefit of both knowledge holders and  
453 knowledge users (Koetz et al. 2012). Specifically, this study provides evidence of the importance and  
454 practice of capacity-building not only within the decision-making processes but also within science  
455 communities (Vohland et al. 2011), as well as the need to acknowledge inter-linkages with other key  
456 elements, and the need for in-built flexibility and iterativity.

457

## 458 **Conclusion**

459 This evaluation has highlighted key elements, namely inclusiveness, communication, policy usability  
460 and capacity-building, needed to integrate the broad range of knowledge and values inherent in

461 complex issues linked to biodiversity and ecosystem services. Our evaluation highlights that  
462 developing processes to bring together and organise different knowledge types to meet the needs of  
463 decision makers is important but insufficient on its own for creating effective science-policy  
464 initiatives. Indeed, the most important finding of the formative evaluation was the  
465 acknowledgement and enthusiasm from participants of the importance of achieving this aim of  
466 bringing together different forms of knowledge and continuing to build the biodiversity community  
467 in the future. Bringing together knowledge and skills beyond the traditional boundaries of  
468 biodiversity science may be a valuable step to better reflect our existing knowledge on complex  
469 issues related to biodiversity and ecosystem services (Spierenburg 2012) and to address the wider  
470 needs of pluralist decision-making processes (Ehrlich and Pringle 2008). The plethora of scientific  
471 knowledge on Europe's biodiversity compared with many other regions of the world (Liu et al. 2011)  
472 may be a particularly challenging landscape in which to build a wider community of biodiversity  
473 knowledge, but also provides a range of opportunities, both of which may be addressed by a  
474 Network of Knowledge approach.

475 A continued and effective Network of Knowledge will need to be sustained by understanding and  
476 realising the motivations of knowledge users and holders within the biodiversity community, by  
477 providing tangible opportunities (or requests) for their engagement with the policy community and  
478 building in flexibility to develop their strengths and manage trade-offs. However, commitment by  
479 policy communities and resources, which are as yet undecided, will ultimately determine the  
480 ongoing success of a European Network of Knowledge.

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488

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